

Disclaimer: The case study below details a successful project executed by APC Solutions principals at their previous firm.

The Context: A global policy research group with 70+ projects underway struggled with inconsistent project management across its international teams. To improve executive decision-making, the group required a centralized system for performance tracking and risk management.

The Challenge: Inconsistent performance tracking and fragmented communication limited cross-team collaboration and executive decision-making.

The Solution: The principals partnered with division leadership to design and implement standardized project management practices through the creation of a Global Project Management Office (PMO).

What is a PMO? A PMO is a governance organization within an enterprise that defines and maintains project management standards. It is typically responsible for ensuring projects are completed efficiently, on time, and within budget by providing training, guidance, tools, and metrics.

Why have a PMO? Organizations establish a PMO to standardize project management practices, enhance program and portfolio visibility, and improve coordination across teams. By centralizing oversight, the PMO enables consistent tracking, streamlined communication, informed executive decision-making, and optimized resource use. This reduces inefficiencies and duplication, providing better value for clients.

The Approach: The principals facilitated a current-state assessment, built a unified governance structure tailored to the organization's capacity constraints, and developed key performance indicators aligned with strategic goals. They also led training sessions customized for different audiences to ensure adoption across departments and introduced portfolio-level reporting.

The Results: Within 12 months, reporting accuracy increased by 35%, and cross-departmental collaboration also improved. Leadership gained real-time access to project risk data, supporting faster, evidence-based decision-making.

How do I get started? APC can work with you and your team to determine the right type of PMO for you and your organization. We will then develop an implementation plan designed to have your PMO up and running within a few months. Contact us today by phone, email, or text to set up a discussion.

APC Services Highlighted: Change Management, Performance Indicator Development, Data Dashboards, Strategic Alignment