

Case Study
**Building a High-Impact
Project Management Office**

Disclaimer: *The case study below details a successful project executed by APC Solutions principals at their previous firm.*

The Context: A leading national policy research organization was at a critical juncture. While managing hundreds of high-value projects, the organization lacked a centralized, cohesive framework meant that organizational strategy and on-the-ground execution were constantly out of alignment.

The Challenge: Without a central, cohesive framework, the organization suffered from widely varying project management practices and siloed project environments. This lack of standardization drove operational inconsistency, inefficient resource allocation, and increased fiscal risk.

The Solution: Collaboration with executive leadership resulted in the development of an Enterprise Project Management Office (PMO).

What is a PMO? A PMO is a governance organization within an enterprise that defines and maintains project management standards. It is typically responsible for ensuring projects are completed efficiently, on time, and within budget by providing training, guidance, tools, and metrics.

Why have a PMO? Organizations establish a PMO to standardize project management practices, enhance program and portfolio visibility, and improve coordination across teams. By centralizing oversight, the PMO enables consistent tracking, streamlined communication, informed executive decision-making, and optimized resource use. This reduces inefficiencies and duplication, providing better value for the clients.

The Approach: The principals developed governance pillars (governance, operations, learning, and internal management) and designed workflows that standardized reporting, budgeting, risk, and accountability structures. They also implemented change management practices and role-customized training to embed adoption across teams.

The Results: The organization trained more than 200 project managers to achieve a 100% adoption rate. The adoption of the EPMO's governance practices led to improvements in risk identification, risk management, and fiscal predictability. Governance clarity also increased stakeholder confidence and elevated the organization's strategic focus across its entire portfolio.

How do I get started? APC can work with you and your team to determine the right type of PMO for you and your organization. We will then develop an implementation plan designed to have you and your PMO up and running within a few months. Contact us today by phone, email, or text to set up a discussion.

APC Services Highlighted: Enterprise PMO Design, Governance, Leadership Coaching, Operational Efficiency